



EOL – COMMUNICATION - COVID-19

23rd March 2020

Dear valued partner,

We would like to inform you that EOL has put into place a temporary organisation to counter the COVID-19 health situation and it'e economical consequences.

This crisis and the measures in place in our counties to combat it have gernerated a significant number of delivery delays which have had an impact on our industrial and logistic channels. As a consequence EO has taken the decision to limits its production and distribution capacity; By these measures we wish to give maximum protection to our employees and partners expecially those more exposed throug the nature of their work.

EOL remains open and can respond to your enquiries. Our Customer Services , sales and logistics teams remain in place and are ready to assist you. Thanks to our stock of over 90,000 references we are able to process orders and reserve stock for you.

In terms of distribution during this period of lockdown, priority is being given to medical supplies. Availability of transport and traffic circulation measures in place by the different governments is limiting our current options.

We will continue to try and find solutions as quickly as possible to cover your urgent needs. We are conscious of the impact this has on on your businesses and on the relationships with your clients. We are doing everything possible to be ready to resume a complete and reliable service as soon as we are able.

Please look after yourselves.

Best wishes